

CREATIVE®



GETTING STARTED WITH SMARTCOMMS KIT

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1. Getting Started

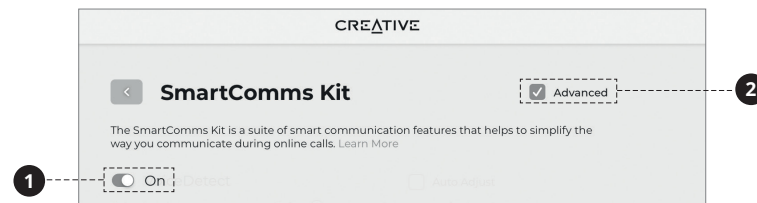
The SmartComms Kit is a suite of smart communication features for Windows PC (version 10 and above) users that helps to simplify the way you communicate during online calls. Get started right away in just three simple steps:

1. Plug the device into an available USB port on your computer.
2. Visit creative.com/support and look for your device on the search bar. Under the ALL DOWNLOADS section, click on the download button for Creative app. Follow on-screen instructions to install and set up the application.
3. Once installation and setup is complete, launch the Creative app and click on the SmartComms Kit module.

For more information on supported SmartComms Kit's features or device-related matters, please refer to the product's support page.

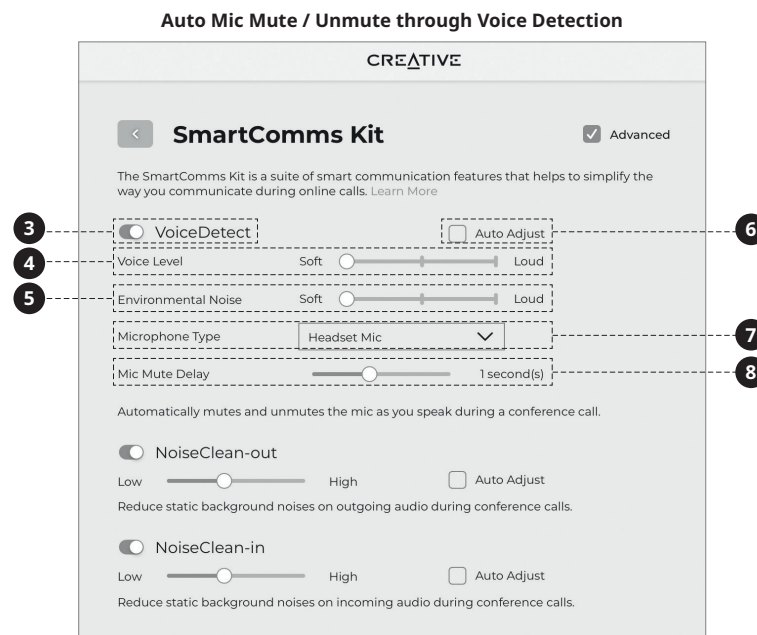


2. Basic Settings – SmartComms Kit



- 1 On / off switch for SmartComms Kit. Ensure that this switch is turned on.
- 2 Check this box to view Advanced controls. Control or customize each SmartComms Kit feature individually here.

3. Advanced Settings – VoiceDetect



- 3 **VoiceDetect Feature:** Turn VoiceDetect on / off by clicking on this switch.
VoiceDetect requires your default microphone button to be unmuted in order for it to work. When unmuted, it will assume control over your microphone's outgoing audio to automatically unmute when you speak, and mute when you stop.
- 4 Set your speaking volume required to activate the VoiceDetect feature.
When set to 'Soft', VoiceDetect gets triggered easily, even when you're speaking softly. When set to 'Loud', you're required to speak louder in order to activate VoiceDetect's auto unmute.
- 5 Set the noise level that best describes your current environment noise when using this feature.
- 6 Check this box if your voice and background noise level vary.
This mode will automatically adjust its settings according to the changes in your voice and background noise as it happens.
- 7 Select the type of microphone* you're using.
This allows for better accuracy in voice detection and pickup when you speak.
- 8 Set the amount of time it takes for your microphone to be automatically muted after you have stopped speaking.

*This feature is device-dependent. Refer to your device's Quick Start Guide for more information.

4. Advanced Settings – NoiseClean-out (Outgoing Noise)

Two-way Noise Cancellation – Your Background Noise to Others

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SmartComms Kit Advanced

The SmartComms Kit is a suite of smart communication features that helps to simplify the way you communicate during online calls. [Learn More](#)

VoiceDetect Auto Adjust

Voice Level Soft Loud

Environmental Noise Soft Loud

Microphone Type Headset Mic

Mic Mute Delay 1 second(s)

Automatically mutes and unmutes the mic as you speak during a conference call.

NoiseClean-out Auto Adjust

Low High

Reduce static background noises on outgoing audio during conference calls.

NoiseClean-in Auto Adjust

Low High

Reduce static background noises on incoming audio during conference calls.

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- NoiseClean-out Feature:** Turn this on to eliminate unwanted background noises from your environment during outgoing calls (what others will hear from you).
When activated, NoiseClean-out reduces static noises generated by your environment, so that others can hear you better without the static disruption.
- Set the level of noise that you wish to eliminate based on your current environment.
For example, if someone is using a hair dryer nearby, we recommend setting this to 'High'. If the noise source is from a distance and isn't loud, we recommend setting this to 'Low'.
- Check this box if your background noise level varies.
This mode will automatically adjust itself according to the changes in your background noise level as it happens.

The NoiseClean features work best for static background noises such as fans, air conditioning, air purifier, humidifiers, vacuum cleaners, hair dryers, electric shavers, and even lawn mowers.

5. Advanced Settings – NoiseClean-in (Incoming Noise)*

Two-way Noise Cancellation – Background Noise from Others

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NoiseClean-in Auto Adjust

Low High

Reduce static background noises on incoming audio during conference calls.

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- NoiseClean-in Feature:** Turn this on to eliminate unwanted background noises from the caller's end during incoming calls.
When activated, NoiseClean-in cleans up the caller's voice and separates it from any background noises by filtering and allowing only their voice through into your headphones.
- Set the level of noise that you wish to eliminate based on the current background noises that you hear during the call.
For example, if the background noise in the call is loud, we recommend setting this to 'High'. Likewise, if the background noise sounds soft and from a distance, we recommend setting this to 'Low'.
- Check this box if the incoming background noise level varies.
This mode will automatically adjust itself according to the incoming background noise level from the call as it happens.

*This feature is device-dependent. Refer to your device's Quick Start Guide for more information.